



CONRAD
MALDIVES
RANGALI ISLAND

Contact:
Rachelle Hill
Director of Marketing & Communications
Conrad Maldives Rangali Island
rachelle.hill@conradhotels.com
+960 792 0101

Conrad Maldives Rangali Island Affirms Commitment to Providing Guests a Safe and Hospitable Environment with the Hilton CleanStay Program

MALDIVES – 5 August 2020 – Conrad Maldives Rangali Island today announces that it has implemented the recently launched Hilton CleanStay program that aims to deliver an elevated standard of cleanliness and sanitization across all Hilton properties. It builds upon Hilton’s already high standards of housekeeping and hygiene, where hospital-grade cleaning products and upgraded protocols are currently in place. The initiative will create a focus on cleanliness that will be visible to guests throughout their entire stay – in their guest villas, restaurants, fitness centers and in other public spaces.

“The safety and wellbeing of our guests as well as our team members is our highest priority at Conrad Maldives Rangali Island. As we adapt to the new hospitality landscape around us, the Hilton CleanStay program allow us to provide guests with peace of mind when they stay with us. We are ready to welcome them with the same level of intuitive service and hospitality they’ve come to expect while providing a safe sanctuary during their holiday,” said Carla Puverel, General Manager at Conrad Maldives Rangali Island.

As part of the Hilton CleanStay program, the resort will be taking measures to ensure guest safety as soon as they arrive at the Velana International Airport. These measures include a meet and greet by an airport representative suited with the appropriate personal protective equipment, guest temperature check upon arrival at the island, personal safety welcome kit given to guests, social distancing measures, option for a digital tour and more.

The housekeeping team ensures cleanliness and hygiene of guest villas with a significant focus on the high touch areas including lights, lamps, switches and electronic controls, handles and knobs, major bathroom surfaces, climate controls, telephone and clocks, bath amenities and bedding.

Cleaning of public areas will be more frequent, and high traffic areas like fitness centers will be monitored and guests will be allocated certain times to work out in the peak periods. We will have our personal trainers on standby to assist with every guest needs and ensure all equipment is in pristine condition and sanitized after each guests use.

Equipment will be adjusted appropriately and placed to enable distancing, and the number of guests in the fitness center may be limited. Pool and pool areas will be cleaned more frequently, and physical distancing measures will also be in place including appropriate distance between sunbeds.

The resort's 12 award-winning dining options will each adapt to provide a safer culinary experience. Tables will be placed at least two meters apart to ensure adequate distancing and team members will wear the appropriate personal protective equipment. Breakfast will be served à la carte with live stations and dishes prepared a la minute. We will have full In Villa dining service that will be seamless and worry free.

Conrad Maldives Rangali Island has been working closely with the Health Protection Agency (HPA) of Maldives to ensure that the safety and hygiene standards are exceeded. The resort actively monitors recommendations and updates from the World Health Organization to ensure that the highest levels of safety are in place for the wellbeing and peace of mind of our guests and team members.

The resort will be taking a multifaceted approach to build upon the Hilton CleanStay guidelines in creating a safe, comfortable, and relaxing haven for our guests. Team members across the resort received enhanced training designed to protect their wellbeing while continuing to deliver personalized and unforgettable service.

For more information on Hilton CleanStay, please visit [Hilton.com/CleanStay](https://www.hilton.com/CleanStay).

Conrad Maldives Rangali Island is part of Hilton Honors®, the award-winning guest-loyalty program for Hilton's 18 distinct hotel brands. Hilton Honors members who book directly through preferred Hilton channels have access to instant benefits, including a flexible payment slider that allows members to choose nearly any combination of Points and money to book a stay, an exclusive member discount that can't be found anywhere else and free standard Wi-Fi. Members also enjoy popular digital tools available exclusively through the industry-leading Hilton Honors mobile app, where Hilton Honors members can check-in, choose their room and access their room using a Digital Key.

Conrad Maldives Rangali Island is located In Rangali Island, 20077, Maldives. To book a reservation, please call +960 668 0629 or visit [conradmaldives.com](https://www.conradmaldives.com).

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About Conrad Maldives Rangali Island:

A celebration of design and human spirit, Conrad Maldives Rangali Island expresses an accord of form, function and innovation in driving hospitality trends that has set the benchmark in its style. Rejecting trends in design to create a space that invites and inspires with a distinctive design that sits in perfect harmony with the natural environment. Conrad Maldives Rangali Island is an inspirational backdrop featuring intuitive service, infinite connections and a distinctive mix of once-in-a-lifetime experiences making it an extraordinary destination for couples and families to discover paradise. Join the conversation, visit Instagram [@conrad_maldives](https://www.instagram.com/conrad_maldives), Facebook [@conradmaldivesrangaliisland](https://www.facebook.com/conradmaldivesrangaliisland) or [conradmaldives.com](https://www.conradmaldives.com)

About Conrad Hotels & Resorts:

Spanning five continents with nearly 40 properties, Conrad Hotels & Resorts has created a seamless connection between contemporary design, leading innovation and curated art to inspire the entrepreneurial spirit of the globally connected traveler. Conrad is a place where guests can experience service and style on their own terms – all while connecting with local and global culture. Connect with Conrad by booking at [conradhotels.com](https://www.conradhotels.com) or through the Hilton Honors mobile app. Learn more about the Conrad Hotels & Resorts brand by visiting newsroom.hilton.com/conradhotels, and follow us on Facebook, Instagram, and Twitter.